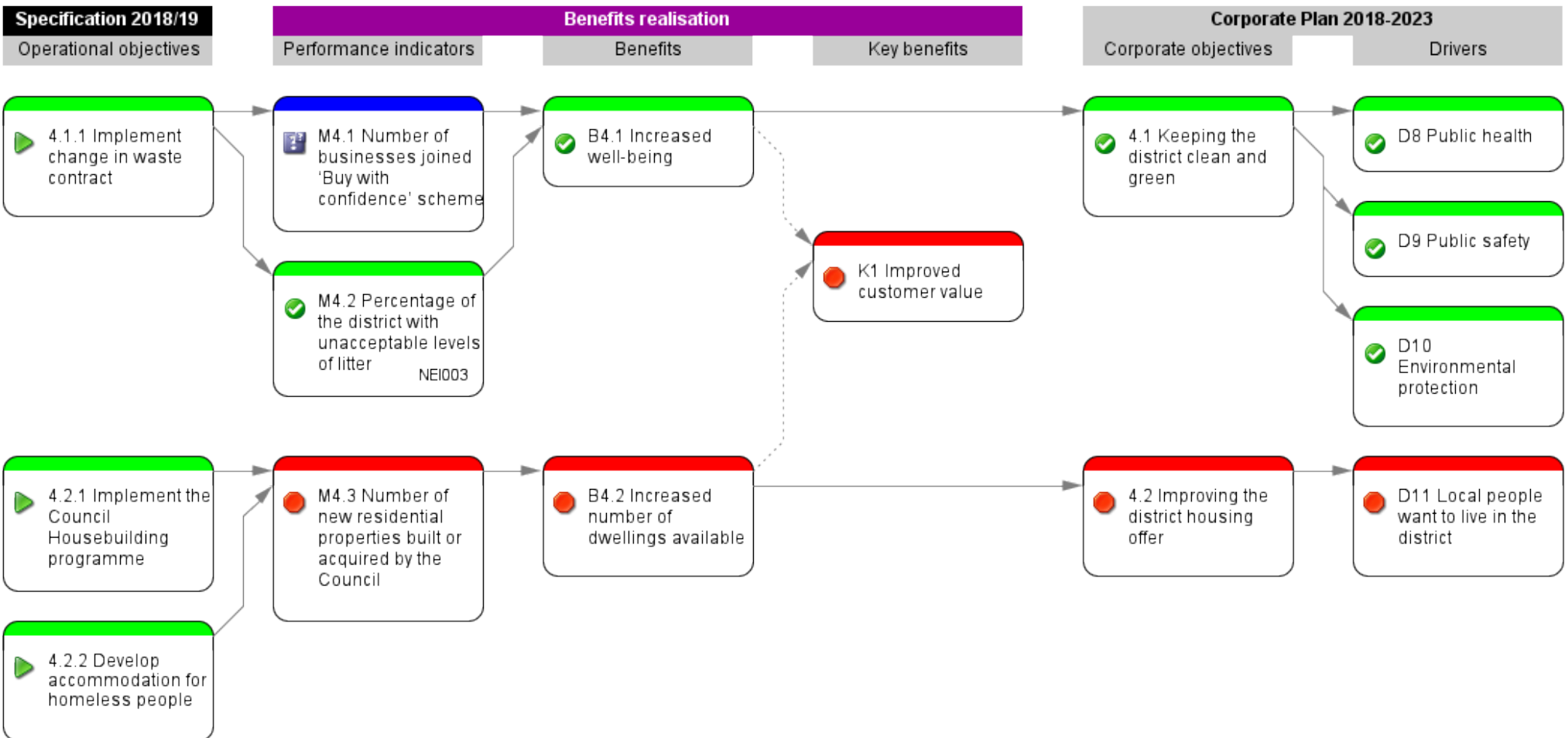


Aim 4 - Delivering effective core services that people want

Stronger places



 **Aim 4 Delivering effective core services that people want**


Stronger places

To strive for a cleaner, greener and attractive District where people feel proud to live and work, as well as to ensure the District has homes and neighbourhoods which accommodate the needs of those who wish to live in the District – including homeless people.


Corporate objective 4.1 Keeping the district clean and green

 Striving for a cleaner, greener and attractive district in which businesses and communities prosper, where people feel proud to live and work.


Operational objective 4.1.1 Implement change in waste contract

| RAG | Description | Progress | Due date | Expected outcome | Scrutiny | Manager |
|---|--|----------|-------------|------------------|----------|--|
|  | Implement change in waste contract | 0% | 31-Mar-2019 | Action On Target | NSC | Assistant Director - Technical (NTS01) |
| | 31-Aug-2018 The Waste Management Partnership Board (WMPB) has established a Innovation Forum (IF) comprising of Biffa and Council Officers to look at ideas and report back with progress. | | | | | |


Corporate objective 4.2 Improving the district housing offer

 Epping Forest will be a district that has homes and neighbourhoods that are safe, decent and attractive and that can accommodate the needs of those who want to live in the district including homeless people.


Operational objective 4.2.1 Implement the Council Housebuilding programme

| RAG | Description | Progress | Due date | Expected outcome | Scrutiny | Manager |
|---|---|----------|-------------|------------------|----------|---|
|  | Implement the Council Housebuilding programme | 25% | 31-Mar-2019 | Action On Target | CSC | Assistant Director - Housing Property (CPY01) |
| | 06-Jul-2018 Q1 – Phase 2 (Burton Rd, Loughton) is due for completion in December 2018. 5 of the 34 homes on 2 sites in Phase 3 are completed, with the remaining 29 homes on due for completion on 5 sites between July 2018 and August 2019 – although issues have arisen at two of the sites that will now delay their completion. The newly-appointed consultants and contractors for Phase 4-6 are working collaboratively on an appropriate programme of work, which the two contractors will price in due course. | | | | | |


Projects & programmes **P120 Council Housebuilding Programme**

| <i>RAG</i> | <i>Description</i> | <i>Progress</i> | <i>Due date</i> | <i>Stage</i> | <i>Scrutiny</i> | <i>Manager</i> |
|---|---|-----------------|-----------------|--------------|-----------------|------------------------------------|
|  | To undertake a phased housebuilding programme within the District, using the '1-4-1' right-to-buy receipts and underutilised Council-owned land, to provide further social housing within the District for use by applicants on the Council's Housing Register, and involving the purchase of properties on the open market, as well as the purchase of affordable housing provided by developers under Section 106 Legal Agreements. | 78% | 12-Dec-2020 | Implement | CSC | Senior Project Manager (Housing) . |

Operational objective **4.2.2 Develop accommodation for homeless people**

| <i>RAG</i> | <i>Description</i> | <i>Progress</i> | <i>Due date</i> | <i>Expected outcome</i> | <i>Scrutiny</i> | <i>Manager</i> |
|---|---|-----------------|-----------------|-------------------------|-----------------|---|
|  | Develop accommodation for homeless people | 25% | 31-Mar-2019 | Action On Target | CSC | Assistant Director - Housing Property (CPY01) |
| 06-Jul-2018 Q1 - The contract for the supply and erection of the 3 modular units to accommodate 6 single homeless people at Norway House, North Weald (plus a modular store) is currently out to tender. Completion for the project is scheduled for December 2018. | | | | | | |

Projects & programmes **P151 Homeless PODs**

| <i>RAG</i> | <i>Description</i> | <i>Progress</i> | <i>Due date</i> | <i>Stage</i> | <i>Scrutiny</i> | <i>Manager</i> |
|---|---|-----------------|-----------------|--------------|-----------------|----------------------------------|
|  | To provide temporary accommodation for homeless households at a lower cost than either traditional built, permanent accommodation or placing such households in expensive bed and breakfast accommodation. The pilot scheme will assemble three pods at Norway House to accommodate six single, vulnerable, homeless persons. | 27% | 31-Jul-2019 | Initiation | CSC | Senior Project Manager (Housing) |

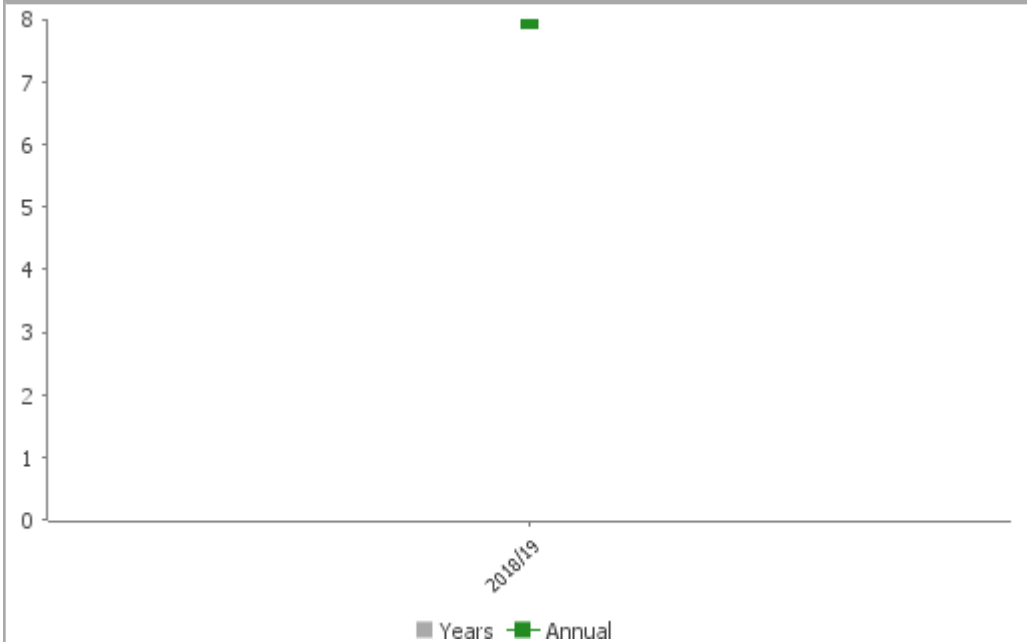
? Performance indicator **M4.1 Number of businesses who joined the 'Buy with confidence' scheme**

This indicator is a measure of the successful implementation and promotion of the 'Buy with confidence' (BWC) scheme.

| | | |
|--|------------------|-----------------|
| <i>Is year-end target likely to be achieved?</i> | <i>Live from</i> | <i>Scrutiny</i> |
| ⚠️ Uncertain | 2018 | NSC |

| | | | |
|------------------------|-------------------------|---|---------------------|
| <i>Manager</i> | <i>Good performance</i> | <i>Corporate or Partnership indicator</i> | <i>Annual trend</i> |
| Acting Chief Executive | Aim to Maximise | Corporate | ? |

Trend chart *Comments*



24-Aug-2018 Q1 18/19 update - One Company has signed up in EFDC and another in plan. However the target of 8 may prove difficult to meet due to the Fee of £400.00 charged to businesses to join the scheme as and possibly as the business is also subjected to an external audit by the Trading standards'

Corrective action

May need to review the target as appearing more difficult than agreed.

| 2018/19 | | |
|---------------|--------------|---------------|
| <i>Target</i> | <i>Value</i> | <i>Status</i> |
| 8 | | |

 **Performance indicator M4.2 Percentage of the district with unacceptable levels of litter**

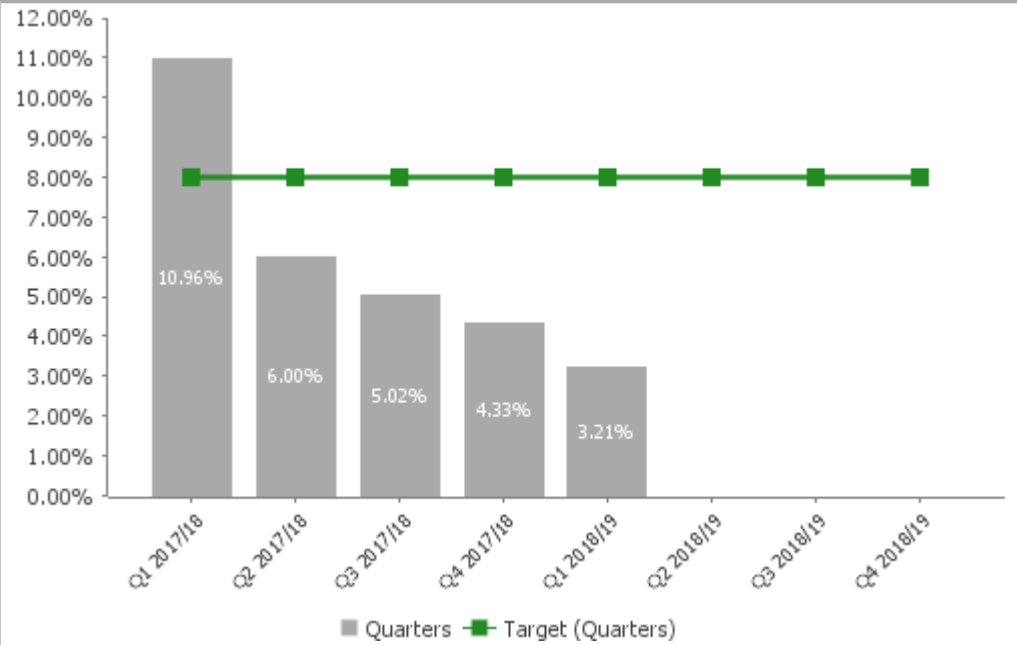
This indicator seeks to reduce unacceptable levels of litter. Performance is based on surveys of prescribed sites carried out over four quarterly periods each year, and represents the percentage of relevant land with deposits of litter which exceed the acceptable level (Previously NEI003).

| | | |
|---|------------------|-----------------|
| <i>Is year-end target likely to be achieved?</i> | <i>Live from</i> | <i>Scrutiny</i> |
|  Yes | 2007 | NSC |

Manager
Assistant Director - Technical (NTS01)


| | | |
|-------------------------|---|---|
| <i>Good performance</i> | <i>Corporate or Partnership indicator</i> | <i>Annual trend</i> |
| Aim to Minimise | Corporate |  |

Trend chart



Comments
15-Aug-2018 Target Achieved
01-May-2018 Q4 - Target met

Corrective action

| Q1 2018/19 | | | Q2 2018/19 | | | Q3 2018/19 | | | Q4 2018/19 | | |
|------------|-------|---|------------|-------|--------|------------|-------|--------|------------|-------|--------|
| Target | Value | Status | Target | Value | Status | Target | Value | Status | Target | Value | Status |
| 8.00% | 3.21% |  | 8.00% | | | 8.00% | | | 8.00% | | |

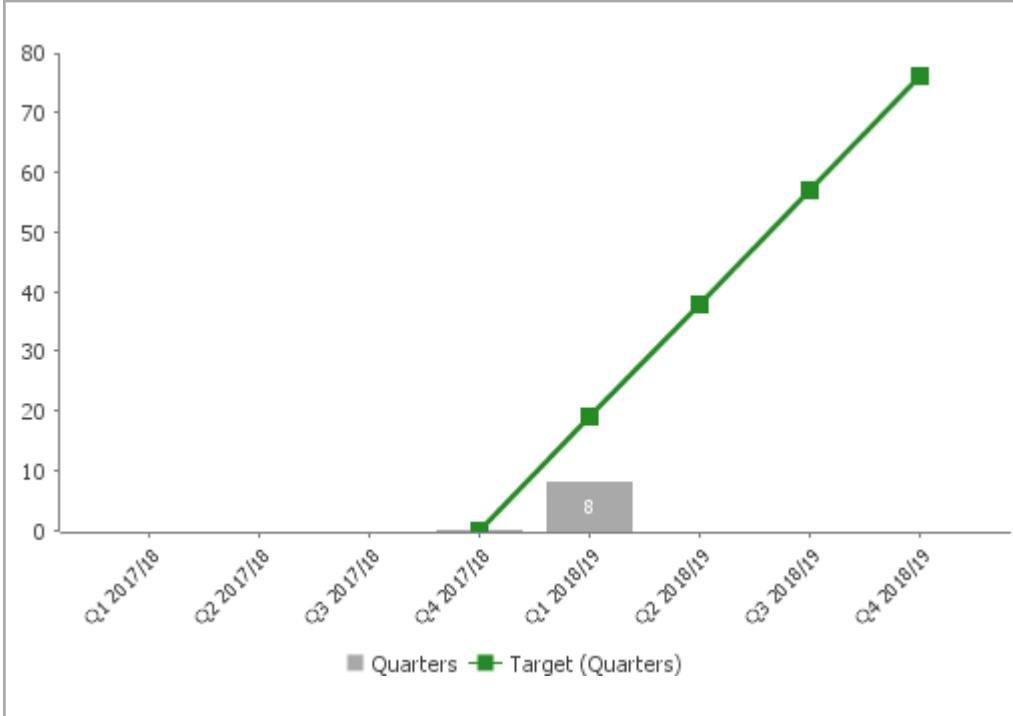
Performance indicator M4.3 Number of new residential properties built or acquired by the Council

To increase the level of Council housing in the District. To make better use of the Council's land to provide affordable housing.

| | | |
|--|------------------|-----------------|
| <i>Is year-end target likely to be achieved?</i> | <i>Live from</i> | <i>Scrutiny</i> |
| ⚠️ Uncertain | 2018 | CSC |

| | | | |
|---|-------------------------|---|---------------------|
| <i>Manager</i> | <i>Good performance</i> | <i>Corporate or Partnership indicator</i> | <i>Annual trend</i> |
| Assistant Director - Housing Property (CPY01) | Aim to Maximise | Corporate | ⬆️ |

Trend chart



Comments

29-Aug-2018 25-Jul-2018 8 sites were completed at Barnfields. We were due to complete on the following sites; Springfield, Centre Road, Centre Drive and Parklands.

Stewards Green site: delays due to asbestos contamination at a late stage in the construction. Materials that had previously been notified as being asbestos free were used in the formation of the hard core for the new road base which was then later found to contain asbestos. This was compounded when it was later found that there had also been cross contamination to the topsoil in some areas of the soft landscaping

Burton Road site – delays due to unexpected ground obstructions (live electricity cable that was not shown on existing service drawings was found running through the whole site) and issues with ground levels

13-Jul-2018 Baseline is 0 (zero) properties for 2017-18. Evidence to be supplied.

Corrective action

All sites were delayed due to service provisions, design issues and performance problems with the employee agent all of which are being managed

| Q1 2018/19 | | | Q2 2018/19 | | | Q3 2018/19 | | | Q4 2018/19 | | |
|------------|-------|--------|------------|-------|--------|------------|-------|--------|------------|-------|--------|
| Target | Value | Status | Target | Value | Status | Target | Value | Status | Target | Value | Status |
| 19 | 8 | ⚠️ | 38 | | | 57 | | | 76 | | |