Report to the Audit and Governance Committee



Report reference: AGC-001-2017/18

Date of meeting: 26 June 2017

Portfolio: Technology and Support Services

Subject: Annual Governance Statement 2016/17

Responsible Officer: Sarah Marsh (01992 564446).

Democratic Services: Gary Woodhall (01992 564470).

Recommendations/Decisions Required:

(1) To consider, comment upon and approve the Annual Governance Statement for 2016/17.

Executive Summary:

The Council's Statutory Statement of Accounts has been prepared in accordance with the Accounts and Audit Regulations 2015. Within the Regulations, and in accordance with defined 'proper practice', there is a mandatory requirement to publish an Annual Governance Statement (AGS). The arrangements are designed to provide the Authority with assurance regarding the adequacy of its governance arrangements, and identifying where those arrangements need to be improved.

This report provides the Committee with the opportunity to scrutinise the Annual Governance Statement.

Reasons for Proposed Decision:

Although the AGS is not subject to audit by the external auditors, it is a public document and auditors form a view of governance arrangements by comparing statements with their accumulated knowledge of systems and controls. Any significant differences between the two are likely to raise questions about the Council's willingness to acknowledge and address problem areas. Approval of the AGS should be at a corporate level and should be confirmed by the most senior Officer and Councillor signing the Statement on behalf of the Council. It is good practice for the Council to review and approve the AGS separately from the accounts, as proposed in this report, as this helps to ensure its robustness and reinforce its corporate standing. As the AGS is published, it is an opportunity to demonstrate that the Council is self-aware and has set a transparent agenda for improvement.

Other Options for Action:

No other options.

Report:

1. The Council's Statutory Statement of Accounts has been prepared in accordance with the Accounts and Audit Regulations 2015. Within the Regulations, and in accordance with defined 'proper practice', there is a mandatory requirement to publish an Annual Governance Statement (AGS). In accordance with good practice the

governance statement has included the following information:

- (a) an acknowledgement of responsibility for ensuring there is a sound system of governance;
- (b) an indication of the level of assurance that the systems and processes that comprise the Authority's governance can provide;
- (c) a brief description of the key elements of the governance framework, including reference to group or partnership activities where those activities are significant;
- (d) a brief description of the process that has been applied in maintaining and reviewing the effectiveness of the governance arrangements; and
- (e) an outline of the actions taken, or proposed, to deal with significant governance Issues.
- 2. The production of an AGS enables the Authority to use the review process positively and proactively to deliver assurance about governance arrangements within the Authority to stakeholders, and to develop better arrangements where the review finds areas in need of improvement. The process involves a comparison of achievements against the principles set out in the Authority's Local Code of Governance, and supports an intention and commitment to provide good governance.
- 3. The Annual Governance Statement is the product of an annual review, by the Authority, of the effectiveness of the Council's governance arrangements. This includes an assessment of the effectiveness of its internal control arrangements. The AGS is published with the Statement of Accounts.
- 4. The AGS is derived partly from detailed reviews by all Service Directors of the effectiveness of the governance arrangements operating within their Directorate, by reference to a detailed checklist incorporating the key elements within the Local Code of Governance. As part of this process Directors have considered available evidence to demonstrate that these governance systems and processes are working effectively and as intended. All Directors have provided assurance statements indicating the level of assurance that can be placed on the effectiveness of key controls operating at service level. These statements are intended to be a balanced representation of the arrangements in place during the year, and to highlight those areas where improvement is required. Significant issues are commented upon in the Governance Statement.
- 5. Internal Audit focuses its work on providing an independent and objective opinion on the Council's internal controls, and submits an annual report and quarterly monitoring reports to this Committee, where significant audit findings and improvement areas are highlighted. The Chief Internal Auditor is required to include in the annual audit report an opinion on the overall adequacy and effectiveness of the Council's internal control environment, drawing attention to any issues that are relevant to the preparation of the Governance Statement. The annual audit report for 2016/17 is included on the agenda for this meeting, and includes an opinion that satisfactory assurance can be given regarding the adequacy of the Council's internal control, risk management and governance systems in 2016/17.

Resource Implications:

From existing resources.

Legal and Governance Implications:

Completion and approval of the Annual Governance Statement is required by the Accounts and Audit (England) Regulations 2015.

Safer, Cleaner and Greener Implications:

No specific implications.

Consultation Undertaken:

Corporate Governance Group and Directors.

Background Papers:

The following papers referred to in the preparation of the report are not attached as appendices but are available for public or Councillor study:

Accounts and Audit (England) Regulations 2015
Delivering Good Governance in Local Government (Framework and
Guidance Note for English Authorities) CIPFA/SOLACE (2016 Edition)

Risk Management:

The preparation of the Annual Governance Statement is a key part of the Council's governance arrangements in demonstrating that there is a continuous review of the Council's internal control and risk management systems.

Equality Analysis:

The Equality Act 2010 requires that the Public Sector Equality Duty is actively applied in decision-making. This means that the equality information provided to accompany this report is essential reading for all members involved in the consideration of this report. The equality information is provided at an Appendix to the report.

EPPING FOREST DISTRICT COUNCIL

Annual Governance Statement 2016-17

1. Scope of responsibility

Epping Forest District Council (EFDC) is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded, properly accounted for, and used economically, efficiently and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

In discharging this overall responsibility, the Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, including arrangements for the management of risk.

The Council has approved and adopted a Code of Governance, which is consistent with the principles of the CIPFA/SOLACE Framework Delivering Good Governance in Local Government and forms part of the Councils Constitution. A copy of the Code is on our website at www.eppingforestdc.gov.uk. This statement explains how the Council has complied with the Code and also meets the requirements of Regulation 4 of the Accounts and Audit Regulations 2015, in relation to the publication of a Statement on Internal Control.

2. The purpose of the Governance Framework

The governance framework comprises the systems and processes, culture and values for the direction and control of the Council and its activities through which it accounts to, engages with and leads the community. It enables the Council to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost effective services.

The system of internal control is a significant part of the Governance Framework and is designed to manage risk to a reasonable level. It cannot eliminate all risks of failure to achieve policies, aims and objectives, and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an on-going process designed to identify and prioritise the risks to the achievement of the Council's policies, aims and objectives. It is also responsible for evaluating the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically.

The Council's financial management arrangements conform to the governance requirements of the CIPFA Statement on the Role of the Chief Financial Officer in Local Government (2016).

The Council's Code of Governance recognises that effective governance is achieved through the following seven CIPFA/SOLACE principles.

- (i) Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law.
- (ii) Ensuring openness and comprehensive stakeholder engagement.

- (iii) Defining outcomes in terms of sustainable economic, social and environmental benefits.
- (iv) Determining the interventions necessary to optimise the achievement of intended outcomes.
- (v) Developing the Council's capacity, including the capability of its leadership and the individuals within it.
- (vi) Managing risks and performance through robust internal control and strong public financial management.
- (vii) Implementing good practices in transparency, reporting, and audit, to deliver effective accountability.

At their February 2017 meeting the Audit and Governance Committee agreed a new Local Code of Corporate Governance, which was updated to reflect the latest CIPFA/SOLACE guidance. It is important the Council can demonstrate that its Annual Governance Statement is aligned with its Local Code and this is set out in Appendix 1.

The table below summarises the Council's Governance Framework (which includes the system of internal control) for the year ending 31 March 2017 and up to the date of approval of this Statement and the Statement of Accounts.

The Governance Framework

	The Governance Framework
	The key elements of the Council's governance arrangements for 2016/17 were:
1	The corporate plan covering 2015-2020, setting out the Council's priorities and defining the goals to be achieved
2	The Constitution, which is revised each year: 2.1 sets out the Council's decision-making framework; 2.2 gives a clear definition of the roles and responsibilities of members, committees, and the statutory officers (Head of the Paid Service, Section 151 Officer and Monitoring Officer); 2.3 includes a scheme of delegation of responsibility, financial regulations and contract standing orders; and 2.4 defines codes of conduct for members and officers, and a protocol for how the two work together.
3	The Council facilitates policy and decision making via a Cabinet Structure with Cabinet Member portfolios. The Council's Local Code of Governance was refreshed during 2016/17
4	There are Standing Scrutiny Panels to cover key policy areas, Task and Finish Panels to undertake specific reviews and a co-ordinating Overview and Scrutiny Committee.
5	A Standards Committee
6	An Audit and Governance Committee
7	A Management Board consisting of the Chief Executive, Deputy Chief Executive and Directors
8	A Corporate Governance Group consisting of the Chief Executive, Deputy Chief Executive, Section 151 Officer, Monitoring Officer, Deputy Monitoring Officer, Director of Communities and the Chief Internal Auditor, meeting monthly

9 A Corporate Risk Strategy managed by a Risk Management Group meeting quarterly 10 A standard committee report format that includes specific consideration of all legal. financial, professional and technical considerations 11 A Medium Term Financial Strategy which informs service planning and budget setting, 12 A compliments and complaints procedure 13 A risk-based approach to internal audit, emphasising the need for sound control and good value A robust whistle blowing policy and process along with supporting documents outlining 14 the Council's zero tolerance approach to fraud and corruption, which include anti bribery and anti-money laundering policies.

3. Review of effectiveness

The Council is responsible for conducting, at least annually, a review of the effectiveness of its governance framework, including the system of internal control. The review of effectiveness is informed by the various sources noted below and concludes that the arrangements continue to be regarded as fit for purpose in accordance with the Council's governance framework:

Director governance statements, which provide appropriate management assurance that the key elements of the system of internal control are operating effectively. For the second year, these were completed by the Directors in conjunction with their Assistant Directors;

Documentary evidence of processes, procedures and standards;

A Corporate Fraud Team, which supports the Council's counter fraud and corruption framework in taking action to prevent, detect and investigate fraud.

The Chief Internal Auditor's annual opinion on the Council's control environment, delivered to the Audit and Governance Committee, as the body charged with governance. Audit reports issued along with the assurance ratings of, substantial, limited or no assurance, on the adequacy and effectiveness of the Council's control environment, including key financial systems;

The work undertaken by the External Auditor reported in their annual audit and inspection letter and other review reports;

Significant governance issues from previous years and from 2016/17.

This final part of the Annual Governance Statement (AGS) outlines the actions taken, or proposed, to deal with significant governance issues identified. The Council's Corporate Governance Group, who monitor and review the corporate governance framework, has ensured that the issues raised in the previous AGS have been addressed as detailed in Table one below.

Table One: Progress on significant governance issues identified in the 2015/16 AGS

No. Significant issue identified in 15/16 AGS		Action taken in 16/17 to address the issue	
1	Procurement Rules	A wide range of staff were trained on the	
	A common theme coming out of 2014/15	Council's new Procurement Rules and a	
	internal audit reviews was non-compliance	review of their effectiveness, led by the	

	with Contract Standing Orders as these had developed over time and were difficult to follow.	Director of Communities, concluded the new rules were generally being followed, being easier to follow.
	On 26 April 2016 Council approved the new Procurement Rules, which replaced the Council's previous Contract Standing Orders. These provide a more flexible approach and are more responsive to the current and future procurement needs of the Council.	Refresher training will take place during 2017/18 following minor amendments proposed as a consequence of the review.
2	Corporate Policies A need to raise awareness of, and communicate changes to, corporate policies e.g. Whistleblowing Policy and Officer Code of Conduct was a common theme coming out of this years' Service Assurance Statements.	Partially completed as there have been periodic reminders in the staff newsletter (District Lines) on whistleblowing. The anti-fraud and corruption policy is currently being updated and a staff awareness programme will initiated to promote its contents once approved.
3	Project Management Service Assurance Statements also identified a need to develop project management processes and provide training in this area.	A Project and Programme Management project team was set up, sponsored by the Chief Executive, and has been meeting monthly. Via the project team an IT system solution is currently being rolled out which will include both system and project management training.

In preparing this statement and reviewing the effectiveness of the Council's governance arrangements, the following areas have been identified for improvement or require careful monitoring. These are set out in the table below, together with the steps to be taken to address them.

Table Two: Areas for improvement or monitoring during 2017/18

No.	Issue	Management response
1	General Data Protection Regulations (GDPR) It is imperative that businesses and public bodies are prepared for the GDPR which will apply in the UK from 25 May 2018. The government has confirmed that the UK's decision to leave the EU will not affect the commencement of the GDPR.	Epping Forest is compliant with the requirements of the GDPR ahead of May 2018 and beyond.
2	Corporate Policies For the second year, Service Assurance Statements identified a need to raise awareness of, and communicate changes to, corporate policies in particular Officer Code of Conduct, data protection policies, anti-fraud and Whistleblowing.	A staff awareness campaign will be devised and implemented to address this and will include use of metacompliance to ensure staff have read relevant policies, articles in the monthly staff newsletter District Lines, and reminders at staff briefings.

We propose over the coming year to continue to improve matters to further enhance our governance
arrangements. We are satisfied that these steps will address the need for any improvements that
were identified in our review of effectiveness and will monitor their implementation and operation as
part of our next annual review.

Signed	Signed

Glen Chipp Councillor Chris Whitbread Chief Executive Leader of the Council

Appendix 1 Epping Forest Code of Governance

Behave with integrity, demonstrating a strong commitment to ethical values and respect the rule of law. Constitution sets out code of conduct for Members and staff. Regularly publicised whistleblowing policy. Zero tolerance to antifraud and corruption. Clear and transparent decision making process. Section 151/Monitoring Ensure oper its culture are engage comprehens stakeholders and stakeholders and service of Information complaints/or nts scheme. Published From of Information complaints/or nts scheme. Publicly avairagenda and of meetings. Monitoring a maintaining of partnershif Member approcess. Section 151/Monitoring	and and defined outcome in to sustainable, and environment and environment.	interventions n terms of necessary to e, social optimise the achievement of its	Develop the Council's capacity and capability of its leadership and staff	Manage the Council's risk and performance through robust	Implement good practice in transparency,
Members and staff. Regularly publicised whistleblowing policy. Zero tolerance to antifraud and corruption. Clear and transparent decision making process. Section staff. Publicly avai agenda and of meetings. Monitoring a maintaining of partnershi Member app to communit organisation Active consultation	Freedom 2015-2020		ce Statement (AGS) 2016. Workforce plan to enhance resource	internal control and strong public finance management. /17 Risk management is an integral part of	reporting and audit to deliver effective accountability. Defined process to ensure reports for the
Officer part of report clearing process. Standards Committee 'Critical frien challenge the Council's scriprocess. Revised and Code of Gov	by service/oper plans. Draft Local psupports the Council's vis Decision maprocess that into account effects on its residents, padder regard to public sector duty. Providing fator Council soffered. Green Chart	erational I plan that ne vision. naking at take nt these its paying to to the tor equality fair access services Performance Indicators and action plans for indicators that are out of tolerance. Decision making processes that receive objective and rigorous involvement including involvement of the Monitoring and Section 151 Officers Corporate approach to project	existing and new Councillors. Process includes mentoring and training events. Induction process for staff, access to	the council's activities and decision making. Internal Audit function that provide assurance on governance, risk management and controls reporting to the Audit and Governance Committee Active Corporate fraud team supporting the Council's Anti-Fraud and Corruption strategy. Medium Term Financial Strategy.	public/stakeholders are fair, balanced, easily accessible and understandable. Reporting regularly on performance and on the use of resources. Processes to ensure external/internal audit recommendations are acted upon. Requirement for managers to produce annual assurance statements which feed into the AGS